

Why the Nextcloud Subscription?

Nextcloud works great out of the box. But installing and running server in a secure and reliable manner and for many users, is challenging even for experienced IT-Departments....

- 1. You may need direct access to an expert if something does not function as expected.*
- 2. We provide not only that connection to our top engineers, but also pro-active support notifications with installation and security issues.*
- 3. In addition we reach out to you, when features are planned to ensure your needs are served. An early patch delivery is granted.*
- 4. For the CEO. We also support Nextcloud with longer maintenance cycles (up to 10 years security and stability fixes, when you would otherwise be forced to upgrade for security, performance and stability reasons.*
- 5. You will get the technical expertise with the latest knowledge, guidance and best practices.*
- 6. You will get this expertise quickly since our engineers are also part of the support team.*
- 7. For the CIO. Support your individual SLAs up to 24/7.*
- 8. For the CTO. You need something special? You have influence on the roadmap.*
- 9. Pro-active security consulting helps you identify and address vulnerabilities and harden your servers to protect the safety and integrity of your data.*
- 10. For the Compliance Officer. You want to have the guarantee that all the code is secure, proved and certified.*
- 11. You need Consulting beyond technical expertise? Nextcloud offers strategic advice for organizations and mentoring if you decide to develop a custom app or changes.*
- 12. You like to hire our Professional Services for: Scaling, Auditing, App development or Training.*
- 13. Support for branding Nextcloud.*
- 14. You can get all support out of one hand. For the communication-bundle (Audio & Videoconferencing) and the Online Office capabilities.*
- 15. For the CFO. You need the most efficient solution with the best cost-benefit ratio.*

By offering more in-depth knowledge than anybody else, we give you the confidence you need to be able to rely on Nextcloud.

-  *More than 80% of the entire Nextcloud code has been developed by the Nextcloud GmbH staff that makes up the support team being at your service.*
-  *The support can be summarized as the insurance for your installation. It enables you to rely on it under all circumstances.*